

RTPS Queue Generation Fails

Scope:

All RTPS interfaces in OmniPro Accept version 6.5A

Indication:

When the RTPS path is set to the default path (Documents and settings\All Users\Document\OmniPro or Program files\Scanditronix Wellhofer\OmniPro-Accept\data) there is an error message "Directory \RTPS\Cadplan creation failed" when a saved RTPS queue is opened by Open RTPS button.

Cause:

Depending on the computer and network security settings, there may be limitations of the file permissions in the default RTPS folder. Full permissions are required to create the RTPS folder structure.

Solution:

In menu Options/File locations... change Current RTPS root path to a folder where all users have full permission. E.g. a shared network disk, a folder at the root (C:\), or a floppy disk. Ensure that the user has full permissions on the selected folder.