

Technical Note 997-103_TN005_090130

OmniPro Accept version 6.x

Troubleshooting options in OP-Accept 6.x

If running into problem with OmniPro Accept it is important to collect information about the error. To active the extended logging, start the OmniPro-Accept program with the command line:
RFAWIN.EXE TRACE.

The following files are of interest:

1. <Configuration folder>\RFACONF.INI.
2. <Windows folder>\RFAWIN.INI.
3. <Accept program folder>\RFATRACE.TXT. To get useful information the program must be started with the command line RFAWIN.EXE TRACE.
4. <Accept program folder>\CCUPAN.TXT. (CCU control panel log.) To get useful information the program must be started with the command line RFAWIN.EXE TRACE.
5. <Configuration folder>\Fx.CAL and Sx.CAL (Scanner and film calibration files.)
6. <Configuration folder>\LDA.CAL. (LDA-11 and LDA-25 calibration files.)
7. <Windows folder>\OmniProInst*.log. (Installation logs, several files.)

Collect these files and send them together with relevant data file to IBA Dosimetry service department for analysis.

In case of any further questions, please contact us under:

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