

Technical Note: HASP License Manager conflicts with anti-virus Software (OmniPro-Accept 7.1 and Compass 2.0)

Description:

The HASP Licence Manager used by OmniPro-Accept version 7.1 and Compass version 2.0 may come in conflict with the anti-virus software when the anti-virus software is upgraded.

This may cause system error with blue screen or a warning message from the anti-virus software.

Workaround:

The HASP License Manager must be upgraded to the latest version.

Follow the procedure below:

1. Download the installation file HASPDINST.EXE from our ftp server (<ftp://212.34.184.241/>, user: User42, Password: wduser42).
2. Log in as administrator on the computer.
3. Turn off the antivirus software.
4. Open a command line window.
5. Run the installation software with the command HASPDINST.EXE - INSTALL.
6. Start the anti-virus software again.
7. Log out and log in as normal user
8. Start the OmniPro-Accept or Compass application.

In case of any further questions, please contact us under:

IBA Dosimetry GmbH
Service Department
Bahnhofstrasse 5
DE-90592 Schwarzenbruck
Germany

Service hotline:
phone: +49 9128 607 38
fax: + 49 9128 607 10
mailto: service@iba-group.com